G4 GRI Content Index

Casio's CSR information disclosure is done in accordance with "Core" level of the 4th Edition of the Global Reporting Initiative (GRI) Guidelines.

GENERAL STANDARD DISCLOSURES

Strategy and Analysis

| G4 Disclosure | Description | Related Page |
|------------------|--|--|
| G4-1 | Statement from the most senior decisionmaker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy. | Message from the President |
| G4-2 | Description of key impacts, risks, and opportunities. | Message from the President Material Issues for Casio Risk management Social Initiatives: Action Plans and Performance Basic Environmental Policies New environmental management initiatives and Policies Casio Environmental Vision 2050 and Casio Environmental Declaration 2020 Casio Green Star Plan Climate Change Action Biodiversity Casio Super Green Star Products Environmental Action Plan (Targets and Performance) Annual Securities Report (in Japanese only) |

Organizational Profile

| G4 Disclosure | Description | Related Page |
|------------------|--|--|
| G4-3 | Name of the organization. | Corporate Overview |
| G4-4 | Primary brands, products, and/or services. | Products Corporate Overview Corporate Report |
| G4-5 | Location of organization's headquarters. | Corporate Overview |

| G4-6 | Number of countries where the organization operates, and names of countries where either the organization has significant operations or that are specifically relevant to the sustainability topics covered in the report. | Corporate Overview |
|-----------|--|---|
| G4-7 | Nature of ownership and legal form. | Corporate Overview |
| G4-8 | Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries). | Corporate Overview |
| G4-9 | Scale of the organization. | Corporate Overview Prioritizing local hiring and promotion at subsidiaries outside Japan Building Workplaces for a Diverse Workforce |
| G4-10 | Total number of employees by employment contract and gender. Total number of permanent employees by employment type and gender. Total workforce by employees and supervised workers and by gender. Total workforce by region and gender. Whether a substantial portion of the organization's work is performed by workers who are legally recognized as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. Any significant variations in employment numbers (such as seasonal variations in employment in the tourism or agricultural industries). | Prioritizing local hiring and promotion at subsidiaries outside Japan Building Workplaces for a Diverse Workforce Annual Securities Report (in Japanese only) |
| G4-11 | Percentage of total employees covered by collective bargaining agreements. | Annual Securities Report (in Japanese only) |
| G4-12 | Organization's supply chain. | Casio is supplied with materials by approximately 500 suppliers in around 20 countries around the world. Responsibilities to Suppliers |
| G4-13 | Any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain. | None |
| COMMITMEN | ITS TO EXTERNAL INITIATIVES | |
| G4-14 | Whether and how the precautionary approach or principle is addressed by the organization. | Compliance and Risk Management Environmental Compliance Respect for Human Rights Design and Procurement Green Procurement Related Documents |

| G4-15 | Externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses. | United Nations Global Compact Avoiding any use of conflict minerals |
|-------|---|---|
| G4-16 | Memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization. | United Nations Global Compact |

Identified Material Aspects and Boundaries

| G4 Disclosure | Description | Related Page |
|------------------|---|---------------------------|
| G4-17 | All entities included in the organization's consolidated financial statements or equivalent documents. Whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report. | Scope of the report |
| G4-18 | Process for defining the report content and the Aspect Boundaries. How the organization has implemented the Reporting Principles for Defining Report Content. | Material Issues for Casio |
| G4-19 | Material Aspects identified in the process for defining report content. | Material Issues for Casio |
| G4-20 | For each material Aspect, report the Aspect Boundary within the organization. | Material Issues for Casio |
| G4-21 | For each material Aspect, report the Aspect Boundary outside the organization. | Material Issues for Casio |
| G4-22 | Effect of any restatements of information provided in previous reports, and the reasons for such restatements. | Environmental Performance |
| G4-23 | Significant changes from previous reporting periods in the Scope and Aspect Boundaries. | None |

Stakeholder Engagement

| G4 Disclosure | Description | Related Page |
|------------------|--|---|
| G4-24 | Stakeholder groups engaged by the organization. | Material Issues for Casio Main stakeholders of the Casio Group |
| G4-25 | Basis for identification and selection of stakeholders with whom to engage. | Material Issues for Casio Welcoming the challenge of helping to build a more sustainable global society Main stakeholders of the Casio Group |
| G4-26 | Organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process. | Material Issues for Casio [Conversation] Pursuing Strategic CSR Initiatives Driven by Materiality Product Development and Design Initiatives Responsibilities to Suppliers Responsibilities to Society Environmental Communication Main stakeholders of the Casio Group |
| G4-27 | Topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns. | Material Issues for Casio [Conversation] Pursuing Strategic CSR Initiatives Driven by Materiality Product development incorporates insights from the classroom |

Report Profile

| G4 Disclosure | Description | Related Page |
|------------------|--|---------------------|
| G4-28 | Reporting period (such as fiscal or calendar year) for information provided. | Scope of the report |
| G4-29 | Date of most recent previous report (if any). | Scope of the report |
| G4-30 | Reporting cycle (such as annual, biennial). | Scope of the report |
| G4-31 | Contact point for questions regarding the report or its contents. | Scope of the report |

| GRI CONTENT INDEX | | | |
|-------------------|---|--------------------------|--|
| G4-32 | 'In accordance' option the organization has chosen. GRI Content Index for the chosen option. Reference to the External Assurance Report, if the report has been externally assured. | G4 GRI Content Index | |
| ASSURANCE | | | |
| G4-33 | Organization's policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, scope and basis of any external assurance provided. Relationship between the organization and the assurance providers. Whether the highest governance body or senior executives are involved in seeking assurance for the organization's sustainability report. | Third-party verification | |

Governance

| G4 Disclosure | Description | Related Page |
|------------------|---|--|
| GOVERNANC | E STRUCTURE AND COMPOSITION | |
| G4-34 | Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight. | Corporate Governance Framework CSR Committee |
| G4-35 | Process for delegating authority for economic, environmental and social topics from the highest. | CSR Committee |
| G4-36 | Whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body. | CSR Committee |
| G4-37 | Whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body. | Corporate Governance CSR Committee |
| G4-38 | Composition of the highest governance body and its committees. | |

| G4-39 | Whether the Chair of the highest governance body is also an executive officer (and, if so, his or her function within the organization's management and the reasons for this arrangement). | |
|---|---|---|
| G4-40 | Nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting highest governance body members. | |
| G4-41 | Processes for the highest governance body to ensure conflicts of interest are avoided and managed . Report whether conflicts of interest are disclosed to stakeholders, including, as a minimum. | |
| HIGHEST GO | OVERNANCE BODY'S ROLE IN SETTING PURPOSE, VALUES, A | AND STRATEGY |
| G4-42 | Highest governance body's and senior executives' roles in the development, approval, and updating of the organization's purpose, value or mission statements, strategies, policies, and goals related to economic, environmental and social impacts. | Corporate Governance Framework Environmental Management CSR Committee |
| HIGHEST GOVERNANCE BODY'S COMPETENCIES AND PERFORMANCE EVALUATION | | |
| G4-43 | "Measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics." | |
| G4-44 | Processes for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics. Report whether such evaluation is independent or not, and its frequency. Report whether such evaluation is a self-assessment. Actions taken in response to evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics, including, as a minimum, changes in membership and organizational practice. | CSR Implementation System Corporate Governance Framework |
| HIGHEST GOVERNANCE BODY'S ROLE IN RISK MANAGEMENT | | |
| G4-45 | Highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities. Include the highest governance body's role in the implementation of due diligence processes. Whether stakeholder consultation is used to support the highest governance body's identification and management of economic, environmental and social impacts, risks, and opportunities. | CSR Implementation System Corporate Governance Environmental Management |

| G4-46 | Highest governance body's role in reviewing the effectiveness of the organization's risk. | System of internal controls | |
|------------|--|---|--|
| G4-47 | Frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities. | CSR Implementation System Corporate Governance Environmental Management | |
| HIGHEST GO | HIGHEST GOVERNANCE BODY'S ROLE IN SUSTAINABILITY REPORTING | | |
| G4-48 | Highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material Aspects are covered. | | |
| HIGHEST GO | OVERNANCE BODY'S ROLE IN EVALUATING ECONOMIC, ENVIR | RONMENTAL AND SOCIAL PERFORMANCE | |
| G4-49 | Process for communicating critical concerns to the highest governance body. | Corporate Governance Whistleblower Hotline | |
| G4-50 | Nature and total number of critical concerns that were communicated to the highest governance body and the mechanism(s) used to address and resolve them. | | |
| REMUNERA | TION AND INCENTIVES | | |
| G4-51 | Remuneration policies for the highest governance body and senior executives for the below types of remuneration. | Annual Securities Report (in Japanese only) Corporate Governance Report [※] | |
| G4-52 | P rocess for determining remuneration. | | |
| G4-53 | How stakeholders' views are sought and taken into account regarding remuneration. | Corporate Governance Framework Annual Securities Report (in Japanese only) | |
| G4-54 | Ratio of the annual total compensation for the organization's highest-paid individual in each country of significant operations to the median annual total compensation for all employees (excluding the highest-paid individual) in the same country. | | |
| G4-55 | Ratio of percentage increase in annual total compensation for the organization's highest-paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees (excluding the highest-paid individual) in the same country. | | |

^{*} For Casio's Corporate Governance Report, visit the Tokyo Stock Exchange website (in Japanese only)

Ethics and Integrity

| G4 Disclosure | Description | Related Page |
|------------------|--|---|
| G4-56 | Organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics. | Casio's Corporate Creed and Approach to CSR Environmental Vision Casio Super Green Star Products Biodiversity Casio Group Code of Conduct |
| G4-57 | Internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity, such as helplines or advice lines. | Whistleblower Hotline |
| G4-58 | Iternal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistleblowing mechanisms or hotlines. | Whistleblower Hotline |

SPECIFIC STANDARD DISCLOSURES

GENERIC DISCLOSURES ON MANAGEMENT APPROACH

| G4 Disclosure | Description | Related Page |
|------------------|----------------------------|--------------|
| G4- DMA | Why the Aspect is material | |

CATEGORY: ECONOMIC

| G4 Disclosure | Description | Related Page |
|------------------------------|--|---|
| Aspect: Economic Performance | | |
| G4-EC1 | Direct economic value generated AND DISTRIBUTED | |
| G4-EC2 | Financial implications and other risks and opportunities for the organization's activities due to climate change | Climate Change Action Annual Securities Report (in Japanese only) |

| G4-EC3 | Coverage of the organization's defined benefit plan obligations | Annual Securities Report (in Japanese only) | |
|-------------------------------|--|---|--|
| G4-EC4 | Financial assistance received from government | | |
| Aspect: Market | t Presence | | |
| G4-EC5 | Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation | | |
| G4-EC6 | Proportion of senior management hired from the local community at significant locations of operat | | |
| Aspect: Indirec | Aspect: Indirect Economic Impacts | | |
| G4-EC7 | Development and impact of infrastructure investments and services supported | Raising up the next generation | |
| G4-EC8 | Significant indirect economic impacts, including the extent of impacts | Environmental Accounting | |
| Aspect: Procurement Practices | | | |
| G4-EC9 | Proportion of spending on local suppliers at significant locations of operation | | |
| | | | |

CATEGORY: ENVIRONMENTAL

| G4 Disclosure | Description | Related Page |
|------------------|--|-------------------------------------|
| Aspect: Materia | als | |
| G4-EN1 | Materials used by weight or volume | Material Balance |
| G4-EN2 | Percentage of materials used that are recycled input materials | Material Balance |
| Aspect: Energy | | |
| G4-EN3 | Energy consumption within the organization | Business Processes Material Balance |
| G4-EN4 | Energy consumption outside of the organization | |

| G4-EN5 | Energy intensity | Climate Change Action |
|-----------------|--|---|
| G4-EN6 | Reduction of energy consumption | Business Processes |
| G4-EN7 | Reductions in energy requirements of products and services | Climate Change Action Developing Products that Save Resources and Energy |
| Aspect: Water | | |
| G4-EN8 | Total water withdrawal by source | Material Balance Environmental Performance |
| G4-EN9 | Water sources significantly affected by withdrawal of water | |
| G4-EN10 | Percentage and total volume of water recycled and reused | Environmental Performance |
| Aspect: Biodive | ersity | |
| G4-EN11 | Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas | Material Issues for Casio Environmental Action Plan (Targets and Performance) |
| G4-EN12 | Description on significant impacts on activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas | Biodiversity |
| G4-EN13 | Habitats protected or restored | Biodiversity |
| G4-EN14 | Total number of iucn red list species and national conservation list species with habitats in areas affected by operations, by level of extinction risk | Biodiversity |
| Aspect: Emissi | ons | |
| G4-EN15 | Direct greenhouse gas (GHG) emissions (SCOPE 1) | Climate Change Action Material Balance Environmental Performance Scope3 |
| G4-EN16 | Energy indirect greenhouse gas (GHG) emissions (SCOPE 2) | Climate Change Action Material Balance Environmental Performance Scope3 |

| G4-EN17 | Other indirect greenhouse gas (GHG) emissions (SCOPE 3) | Climate Change Action Material Balance Environmental Performance Scope3 |
|-------------------------------|---|---|
| G4-EN18 | Greenhouse gas (GHG) emissions intensity | Calculation Standards |
| G4-EN19 | Reduction of greenhouse gas (GHG) emissions | Environmental Vision Climate Change Action Business Processes Environmental Performance Scope3 |
| G4-EN20 | Emissions of ozone-depleting substances (ODS) | |
| G4-EN21 | Nox, Sox, and other significant air emissions | Material Balance Environmental Performance |
| Aspect: Effluer | nts and Waste | |
| G4-EN22 | Total water discharge by quality and destination | Material Balance |
| G4-EN23 | Total weight of waste by type and disposal method | Material Balance Environmental Performance |
| G4-EN24 | Total number and volume of significant spills | |
| G4-EN25 | Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the basel convention2 annex I, II, III, and VIII, and percentage of transported waste shipped internationally | |
| G4-EN26 | Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff | |
| Aspect: Products and Services | | |
| G4-EN27 | Extent of impact mitigation of environmental impacts of products and services | Climate Change Action Material Balance Products Scope3 Developing Products that Save Resources and Energy |
| G4-EN28 | Percentage of products sold and their packaging materials that are reclaimed by category | Material Balance Casio Super Green Star Products |

| Aspect: Compliance | | |
|--|---|--|
| G4-EN29 | Monetary value of significant fines and total number of non- monetary sanctions for non-compliance with environmental laws and regulations | Environmental Management |
| Aspect: Trans | port | |
| G4-EN30 | Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce | Material Balance Scope3 Business Processes |
| Aspect: Overall | | |
| G4-EN31 | Total environmental protection expenditures and investments by type | Environmental Accounting |
| Aspect: Suppl | ier Environmental Assessment | |
| G4-EN32 | Percentage of new suppliers that were screened using environmental criteria | |
| G4-EN33 | Significant actual and potential negative environmental impacts in the supply chain and actions taken | |
| Aspect: Environmental Grievance Mechanisms | | |
| G4-EN34 | Number of grievances about environmental impacts filed, addressed, and resolved through formal grievance mechanisms | |

CATEGORY: SOCIAL

SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK

| G4 Disclosure | Description | Related Page | |
|------------------|---|---|--|
| Aspect: Employ | Aspect: Employment | | |
| G4-LA1 | Total number and rates of new employee hires and employee turnover by age group, gender and region | Material Issues for Casio Building Workplaces for a Diverse Workforce | |
| G4-LA2 | Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation | Creating Supportive Workplaces | |

| G4-LA3 | Return to work and retention rates after parental leave, by gender | Creating Supportive Workplaces | |
|--|--|---|--|
| Aspect: Labo | Aspect: Labor/Management Relations | | |
| G4-LA4 | Minimum notice periods regarding operational changes, including whether these are specified in collective agreements | Communication between labor and management | |
| Aspect: Occu | ipational Health and Safety | | |
| G4-LA5 | Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs | Communication between labor and management | |
| G4-LA6 | Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender | Promoting health and safety initiatives for employees | |
| G4-LA7 | Workers with high incidence or high risk of diseases related to their occupation | | |
| G4-LA8 | Health and safety topics covered in formal agreements with trade unions | Promoting health and safety initiatives for employees Communication between labor and management | |
| Aspect: Train | ing and Education | | |
| G4-LA9 | Average hours of training per year per employee by gender, and by employee category | Effectively appointing and deploying employees | |
| G4-LA10 | Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings | Effectively appointing and deploying employees | |
| G4-LA11 | Percentage of employees receiving regular performance and career development reviews, by gender and by employee category | Effectively appointing and deploying employees | |
| Aspect: Diversity and Equal Opportunity | | | |
| G4-LA12 | Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity | Building Workplaces for a Diverse Workforce | |
| Aspect: Equal Remuneration for Women and Men | | | |
| G4-LA13 | Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation | | |

| Aspect: Supplier Assessment for Labor Practices | | |
|---|---|-------------------------------|
| G4-LA14 | Percentage of new suppliers that were screened using labor practices criteria | |
| G4-LA15 | Significant actual and potential negative impacts for labor practices in the supply chain and actions taken | Responsibilities to Suppliers |
| Aspect: Labor Practices Grievance Mechanisms | | |
| G4-LA16 | Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms | Whistleblower Hotline |

SUB-CATEGORY: HUMAN RIGHTS

| G4 Disclosure | Description | Related Page | |
|---------------------|--|--|--|
| Aspect: Invest | ment | | |
| G4-HR1 | Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening | | |
| G4-HR2 | Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained | Respect for Human Rights | |
| Aspect: Non-d | Aspect: Non-discrimination | | |
| G4-HR3 | Total number of incidents of discrimination and corrective actions taken | Whistleblower Hotline | |
| Aspect: Freedo | om of Association and Collective Bargaining | | |
| G4-HR4 | Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights | Responsibilities to Suppliers | |
| Aspect: Child Labor | | | |
| G4-HR5 | "Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor." | Responsibilities to Suppliers Respect for Human Rights | |

| G4-HR5 | "Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor " | Responsibilities to Suppliers Respect for Human Rights |
|---|--|---|
| Aspect: Force | d or Compulsory Labor | |
| G4-HR6 | Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor | Responsibilities to Suppliers Respect for Human Rights |
| Aspect: Secur | ity Practices | |
| G4-HR7 | Percentage of security personnel trained in the organization's human rights policies or procedures that are relevant to operations | |
| Aspect: Indige | enous Rights | |
| G4-HR8 | Total number of incidents of violations involving rights of indigenous peoples and actions taken | |
| Aspect: Asses | esment | |
| G4-HR9 | Total number and percentage of operations that have been subject to human rights reviews or impact assessments | Creating and using a tool for checking the status of human rights |
| Aspect: Suppl | ier Human Rights Assessment | |
| G4-HR10 | Percentage of new suppliers that were screened using human rights criteria | |
| G4-HR11 | Significant actual and potential negative human rights impacts in the supply chain and actions taken | Responsibilities to Suppliers |
| Aspect: Human Rights Grievance Mechanisms | | |
| G4-HR12 | Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms | Whistleblower Hotline |

SUB-CATEGORY: SOCIETY

| G4 Disclosure | Description | Related Page | | | |
|--|--|-----------------------------------|--|--|--|
| Aspect: Local Communities | | | | | |
| G4-SO1 | Percentage of operations With implemented local community engagement, impact assessments, and development programs | | | | |
| G4-SO2 | Operations with significant actual and potential negative impacts on local communities | | | | |
| Aspect: Anti-corruption | | | | | |
| G4-SO3 | Total number and percentage of operations assessed for risks related to corruption and the significant risks identified | Corruption Prevention Initiatives | | | |
| G4-SO4 | Communication and training on anti-corruption policies and procedures | Corruption Prevention Initiatives | | | |
| G4-SO5 | Confirmed incidents of corruption and actions taken | | | | |
| Aspect: Public Policy | | | | | |
| G4-SO6 | Total value of political contributions by country and recipient/beneficiary | | | | |
| Aspect: Anti-co | Aspect: Anti-competitive Behavior | | | | |
| G4-SO7 | Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes | | | | |
| Aspect: Compliance | | | | | |
| G4-SO8 | Monetary value of significant fines and total number of non- monetary sanctions for non-compliance with laws and regulations | | | | |
| Aspect: Supplier Assessment for Impacts on Society | | | | | |
| G4-SO9 | Percentage of new suppliers that were screened using criteria for impacts on society | | | | |
| G4-SO10 | Significant actual and potential negative impacts on society in the supply chain and actions taken | Responsibilities to Suppliers | | | |

| Aspect: Grievance Mechanisms for Impacts on Society | | |
|---|--|--|
| G4-SO11 | Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms | |

SUB-CATEGORY: PRODUCT RESPONSIBILITY

| G4 Disclosure | Description | Related Page | | | |
|----------------------------------|---|--|--|--|--|
| Aspect: Custor | Aspect: Customer Health and Safety | | | | |
| G4-PR1 | Percentage of significant product and service categories for which health and safety impacts are assessed for improvement | Offering users peace of mind | | | |
| G4-PR2 | Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomesAspect: Product and Service Labelin | Offering users peace of mind | | | |
| Aspect: Produc | Aspect: Product and Service Labeling | | | | |
| G4-PR3 | Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements | Casio Super Green Star Products instruction manual | | | |
| G4-PR4 | Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes | | | | |
| G4-PR5 | Results of surveys measuring customer satisfaction | Activities to Improve Customer Satisfaction Customer Support Center | | | |
| Aspect: Marketing Communications | | | | | |
| G4-PR6 | Sale of banned or disputed products | Initiatives for compliance with fair trade and advertising laws | | | |
| G4-PR7 | Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes | | | | |

| Aspect: Customer Privacy | | | | |
|--------------------------|--|------|--|--|
| G4-PR8 | Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data | None | | |
| Aspect: Compliance | | | | |
| G4-PR9 | Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services | | | |