Casio reinforces compliance to support healthy corporate management.

# **Compliance Risk Management**

At Casio, we have identified 70 laws related to our business operations and conducted assessments to confirm the status of our response to each law. After assigning priority to initiatives based on the possibility of risk occurrence and the potential impact on business, we organized a structure for proposing and implementing individual countermeasures as well as a general management structure. The lead department associated with each risk conducts the organized planning of risk avoidance and reduction measures and the secretariat applies the PDCA cycle to implement comprehensive management. The Internal Audit Department conducts audits of this entire framework. We currently are transitioning to a framework that includes conducting regular checks of new laws and legal revisions to identify major issues as topics to be addressed. Under this framework, the committee secretariat conducts risk audits as necessary to regularly monitor the status of countermeasures implemented thus far and to confirm the appropriateness of implementation. To address the intent of the Companies Act revisions enacted in May 2015, we are shifting our risk management focus on overseas compliance.

# Whistleblower Hotline

To ensure compliance that protects human rights, Casio has established a Whistleblower Hotline. In addition to support in Japan, we also are focused on promoting understanding among our global Group employees by creating a framework that supports English and Chinese language. We also have established an external Whistleblower Hotline specifically for consultations from our business partners.

### **Export Control**

Casio designates export control managers within our departments involved in export management to ensure strict compliance with export management. We are addressing the enactment of the Exporter Compliance Standards by enhancing educational activities for Group companies in Japan in order to respond to relevant legal revisions and reinforce legal compliance. At the same time, we conduct annual self-audits to ensure we are properly maintaining and managing our structure.

In addition to Japanese laws, we also have established a management structure to address US Export Administration Regulations to enhance our global export management.

# Antitrust Law and the Act Against Unjustifiable Premiums and Misleading Representations

Casio is enhancing our compliance structure related to the Antitrust Law and the Act against Unjustifiable Premiums and Misleading Representations. We have established an Act against Unjustifiable Premiums and Misleading Representations Compliance Committee, which is comprised of members from all related departments, outlined voluntary management rules, and implemented education and other measures via our company intranet to promote awareness. Casio also provides guidance through a response help desk, shares customer opinions and feedback, and shares case studies from self-audits and improvements implemented in relevant departments.

The Sales Department distributes Sales Compliance Cards to employees and requires that they carry these cards with them at all times as a way to promote understanding and awareness of fair competition and transactions.



#### 40 CASIO Integrated Report 2019