

Results Briefing for the Year Ended March 31, 2019

# Medium-Term Management Plan

May 14, 2019 CASIO COMPUTER CO., LTD.

# **Agenda**

- Management Shortcomings through Previous Fiscal Year
- Medium-Term Management Policy
- **■** Quantitative Financial Targets
- **■** Growth Strategies
  - Timepiece Business
  - Educational Scientific Calculator Business
  - Businesses Needing Better Profitability
  - New Businesses
- **■** Management Base Reform
- Capital Policy/CSR Policy



# **Management Shortcomings through Previous Fiscal Year**

- Setting high targets and attempting "short-term business management for each item/department," prioritized only target achievement
- "Way of doing business" was not adaptable to changes in environment

# Existing business

Business

#### **Timepieces**

- •Strong business model (G-SHOCK) with stable growth in existing genres
- New metal G-SHOCK launched
- Delays in business development in new countries and new sales channels (e-commerce, G-SHOCK STORE)

#### Educational scientific calculators

- ·Lagging behind in promoting expansion of GAKUHAN in new countries
- Electronic education business needs to be further established

# **Profitability**

Businesses Needing Better · Development/sales/head office functions need to adapt to the changes in business environment (Need to complete structured reform)

Electronic dictionaries and English conversation learning tools/ electronic musical instruments/projectors/system equipment

ousinesses

- ♦ Our strengths and target market were not clarified and resource was not allocated where it should have been. We therefore failed to create new businesses.
- **♦**Limitations on in-house only value creation due to changes in business environment (technology/business model)
- **♦** Position in smartwatches not established

Management

- **♦** Business management with over-emphasis on short-term sales/profit
- ◆ Allocation of management resources is not optimized
- **♦** Lack of medium-to-long term perspectives for each business item/division

# **Medium-Term Management Policy**

# Transform management, adopting new style that will enhance corporate value over the medium-to-long term

One

**CASIO** 

Two

management

bases

#### (1) Expand growth in timepiece business

Leverage strengths of G-SHOCK brand to expand metal models and establish position in smartwatch market

#### (2) Expand growth in educational scientific calculator business

- ·Continue to expand sales in stable student market (GAKUHAN)
- Expand new fields by establishing electronic education business

# (4) Reform structure to support

growth strategy

·Transform businesses needing better profitability into growth businesses again by accomplishing structural reform

·Leverage strengths to create new markets

(3) Create new businesses

# Four growth strategies

#### (1) New business management to enhance corporate value over the medium-to-long term

- ·Ensure business management based on "medium-to-long term focus," "business focus," and "function focus"
- ·Ensure supervision of Medium-Term Management Plan

#### (2) Activate organizations and human resources

- ·Build organizations adapted to changes in business environment (rejuvenate, promote young employees, acquire external human resources)
- •Transform job satisfaction/build next-generation development environment

### (1) Pursue value leveraging Casio's strengths

Create new markets by returning to our starting point of "Creativity and Contribution"

#### (2) Pursue unique value leveraging co-creation with partners

Open innovation based on strengths and value provided



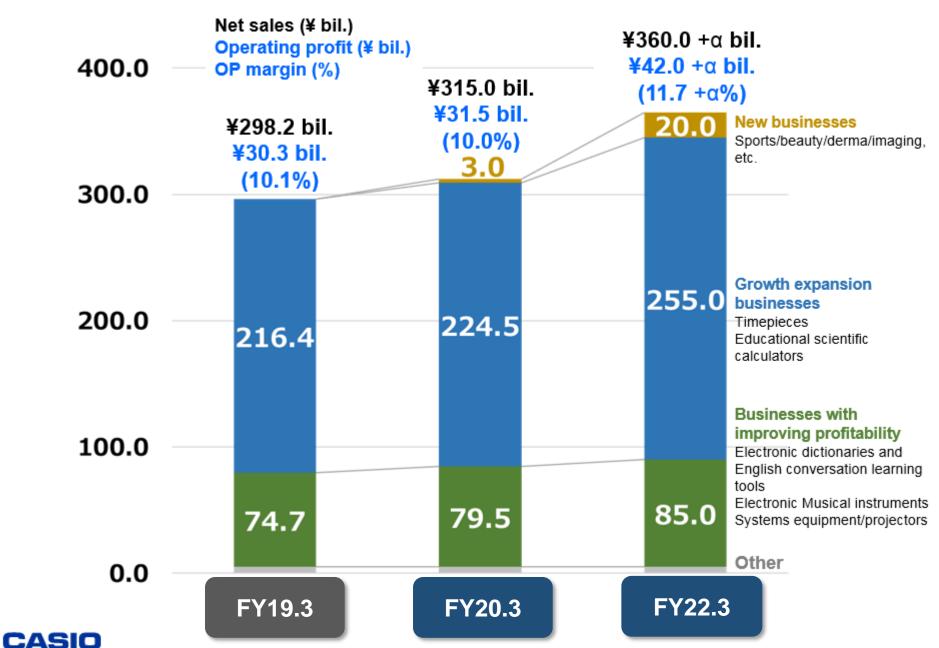


# **Quantitative Financial Targets**

		FY20.3 - FY22.3 Medium-Term Management Plan	
	FY19.3	FY20.3	FY22.3
Net sales	<b>¥298.2</b> bil.	¥315.0 bil.	<b>¥360.0</b> +α bil.
Operating profit	¥30.3 bil.	¥31.5 bil.	¥42.0 + α bil.
Operating profit margin	10.1%	10.0%	11.7 + α%
ROE	10.6%	Just below 11%	Around 13%



# **Quantitative Financial Targets**



# **Four Growth Strategies**

(1) Expand growth in timepiece business

Leverage strengths of G-SHOCK brand to expand metal models and establish position in smartwatch market

(2) Expand growth in educational scientific calculator business

Continue to expand sales in stable student market (GAKUHAN)

Expand new fields by establishing electronic education products business

- (3) Businesses Needing Better Profitability
- Reform structure to support growth strategies

(Electronic dictionaries and English conversation learning tools/electronic musical instruments/projectors/systems equipment)

Transform into growth businesses again by accomplishing structural reform

(4) Create new businesses

Leverage strengths to create new markets



# **Casio's Strengths**

Casio is differentiated by its technical capabilities, strong business model, and strong brands based on the corporate creed, "Creativity and Contribution"

### Technical capabilities





- Image processing/image conversion technology (algorithm know-how)
- Robustness technology
- •Exterior housing technology that enables enriched design
- Printing technology cultivated through label writers

# Unique business model



#### **GAKUHAN** business model

• Implementation of support activities for teachers and students to upgrade math education in partnership with education ministries and collaborating teachers in countries around the world

#### **G-SHOCK** brand



- •A genre like no other that pursues authenticity and has constantly continued to evolve in unique ways
- •A fusion of functional value (tough structure) with emotional value as a lifestyle brand
- •Cumulative sales in excess of 100 million watches



# Further expand G-SHOCK and establish smartwatch position

**G-SHOCK FY22.3** FY19.3 **FY20.3** Expanding globally as genre like no other Traditional wristwatch market **Net sales** ¥171.8 bil. ¥178.0 bil. ¥200.0 bil. Sluggish with sense of stagnation

**OP** margin

20%

20%

20%



Smartwatch market **Growing dramatically** 



**Further expand G-SHOCK** 

- Expand metal models in G-SHOCK market based on robustness
- •At same time, accelerate expansion into new regions for continual growth
- Expand in emerging countries, mainly ASEAN
- Expand further with G-SHOCK as growth driver (aim for 3-year average growth rate over 10%)

**Establish** smartwatch position

- Develop and launch G-SHOCK smart
  - Deliver the de facto standard for smartwatches based on robustness



#### **Business mission and environment**

Using G-SHOCK market based on robustness, aim for continual growth by developing smart products, expanding metal models as well as accelerating expansion into new regions

Establish 3 KPIs

(1) Annual G-SHOCK sales volume: 12 million units (2) G metal: ¥36.0 bil. (3) G-smart: ¥10.0 bil.

Market growth backed by growing health consciousness worldwide

**Smartwatch market** (Fitness/Running)

('18) Approx. ¥1 tril. ⇒ ('21) Approx. ¥2 tril.

> +¥10.0 bil. (FY19.3→FY22.3)

> > 10.0 bil. G-smart

FY22.3: total sales ¥200.0 bil.

**G-SHOCK** sales percentage: 60% (including BABY-G)

> (FY19.3→FY22.3) Metal 36.0 bil.

(including BABY-G)

Plastic & carbon: 72.0 bil

Market for analog quartz watches priced less than \$500 contracting in particular

Traditional wristwatch market (mainly metal analog watches) ('18) Approx. ¥3 – ¥5 tril.

**OCEANUS** 

Standard watches, other

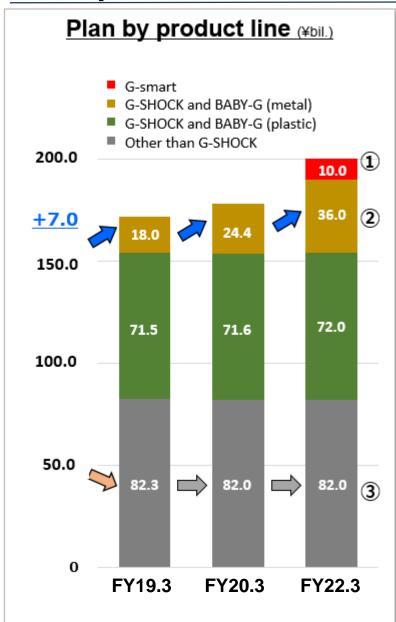


**EDIFICE** 

SHEEN

+¥20.0 bil.





# Continually expand business based on strong business model (G-SHOCK)

#### (1) Establish position in smartwatch market

Roll out product line leveraging strengths in toughness and outdoor field

Develop a G-SHOCK smartwatch (plan for launch in FY21.3) G smart ratio: target 10% in FY22.3

#### (2) Expand G-SHOCK metal models

Dramatically grow business scale by strengthening and enhancing product line-up

•Metal ratio: 20% in FY19.3 → 30% in FY22.3

G metal innovation (B5000)

FY18.3→FY19.3 +¥7.0 bil.

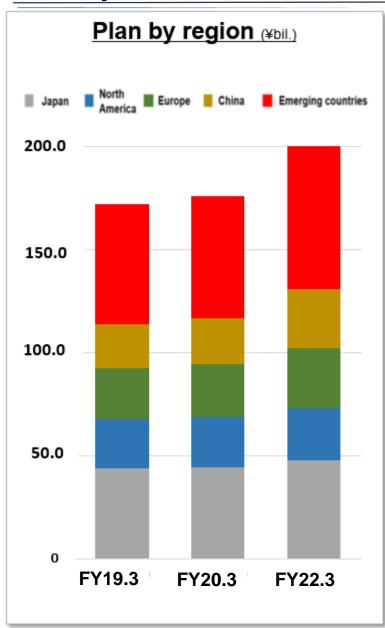


#### (3) Maintain sales other than G-SHOCK

Roll out differentiated products into volume zone of metal analog market

(Strategic product example) Ultra-slim EDIFICE





# Expand business by focusing on yet-to-be developed regions and strengthening sales system

- Yet-to-be developed regions = expand with focus on emerging countries, primarily ASEAN
  - Promote sales strategy in line with degree of market development (Establish focus countries and regions)
  - •Expand business scale by strengthening collaboration with distributors that can cooperate in promoting strategy (distributor policy)
- Strengthen sales system to promote e-commerce and digital marketing

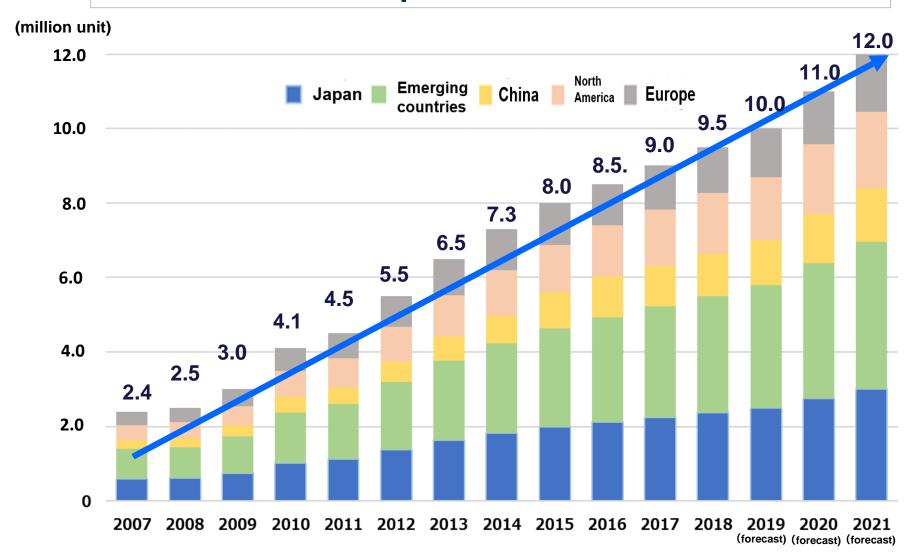
Establish new "Marketing Development Section" and provide powerful local backup from head office. Expand starting with Thailand, the Philippines, and Indonesia. Strengthen digital marketing

#### ■ Other strategies by region

- •China: Dramatically increase unit prices by strengthening premium G-SHOCK line up
- •Europe: Expand G-SHOCK again by stimulating demand among young people
- •North America: Develop jewellers with G-SHOCK metal models
- Japan: Continue to expand, based on robust performance of G-SHOCK metal models

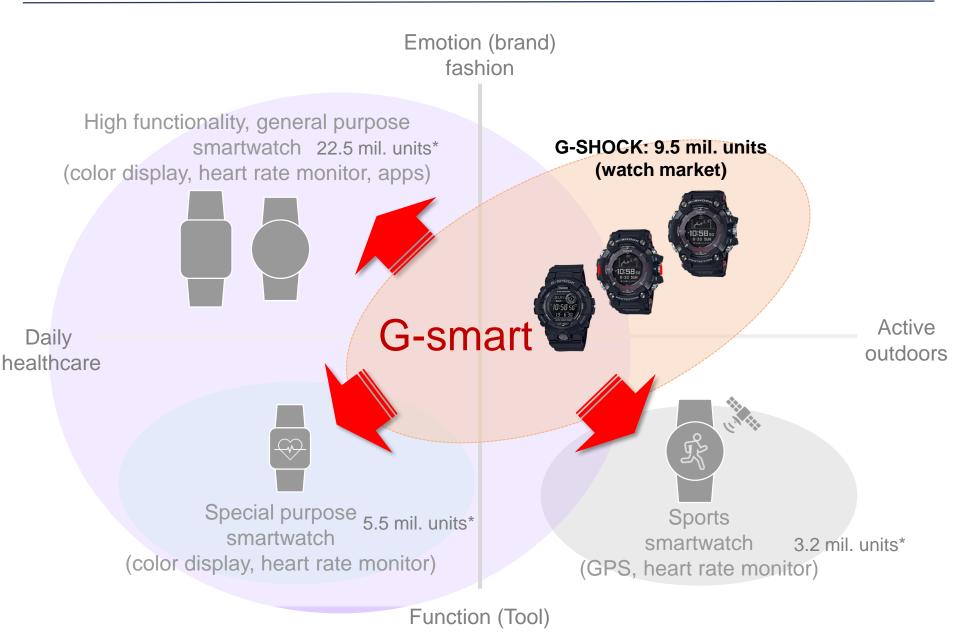


# **Trend in Annual Shipment Numbers for G-SHOCK**





# **Smartwatch: G-SHOCK Based Expansion Strategy**





#### **Educational Scientific Calculator Business**

# Accelerate expansion of scientific calculators in focus countries and establish new business fields

Scientific calculator market (includes **FY20.3** General/ FY19.3 **FY22.3** general calculators) scientific Market expansion in yet-to-be calculators developed countries can be expected in ¥53.0 bil. addition to stable scale **Net sales** ¥44.6 bil. ¥46.5 bil. ¥55.0 bil. Electronic education Electronic education market products Promptly meet the market need for ¥2.0 bil. 15% 16% **OP** margin 16% electronic tests and electronic textbooks, primarily in Europe and the U.S.

Launch products in response to market trends

Strengthen sales system

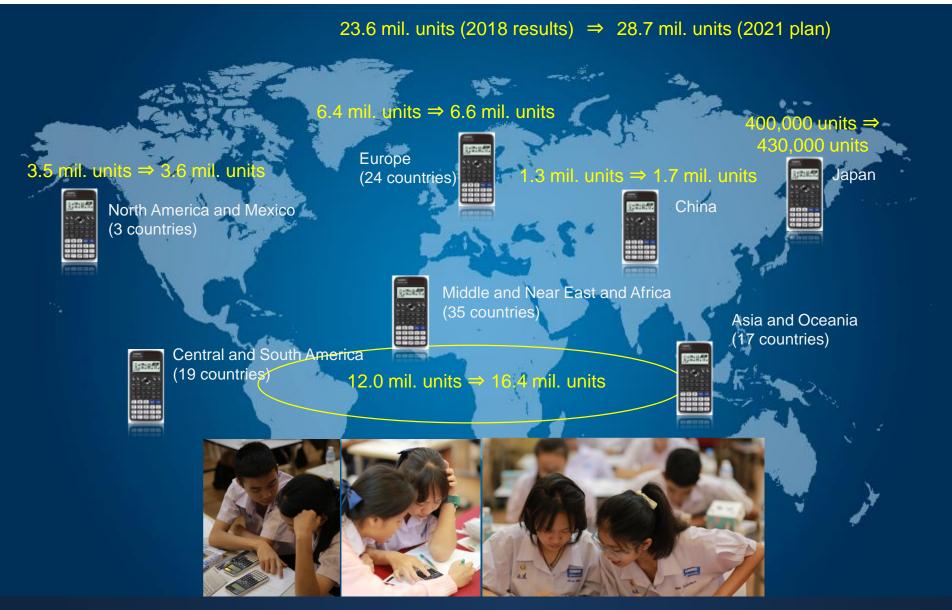
- •Business model that can continually secure sales in stable student market (GAKUHAN)
- Determine focus countries for market development, among emerging countries, and improve profit ratio and market share
- •Strengthen measures against counterfeits and increase market share in existing markets

Establish new business fields

- •Develop online applications that leverage Casio's strengths in the electronic test/electronic textbook market, where growth is expected
- •Establish businesses with collaboration partners (start with North American and European markets)



### **Educational Scientific Calculator Business (Scientific Calculators)**



Contribute to education in over 100 countries worldwide → contribute further in countries to be developed

# Expand into new fields that leverage Casio's computing technology in mathematics test and textbook market

\*2018 estimated size



Business market: ¥5.3 bil.

Business market: ¥1.4 bil.

**Electronic** textbooks

Implementation of electronic tests (U.S.: states)



Test operator company (test question setting, marking)



**Tools company** 



Launch web app business

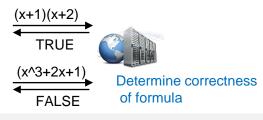
#### Test modules Math learning tools



Achieve dynamic tests



#### Automated marking



Provide tools with computing technology (arithmetic operations and formula manipulation)

Electronic textbooks (school district)



Publishing company (creates electronic textbooks)



**Tools company** 



#### Businesses Needing Better Profitability (Electronic dictionaries and English conversation learning tools/electronic musical instruments/projectors/systems equipment)

### Overcome low profit business structure and establish stable profit base

**FY22.3** FY19.3 **Net sales** ¥74.7 bil. ¥85.0 bil. **OP** margin -2% 5%

#### Electronic dictionary and English conversation learning tool market

Electronic dictionaries in Japan: dictionaries for students are robust but other markets contracting

Importance of English language education increasing and English conversation market expanding

**Electronic musical instrument market** Globally flat

#### System equipment market

Handheld terminals: address by industry (e.g.: introduction of electronic settlement for distribution industry)



Personnel systems: address work-style reform and support for management decision-making

#### Promote structural reform for sales/head office staff

- Cost reduction effect due to implementation of early retirement plan for sales and head office staff in Japan (from 2019 onward)
- •Streamline operating expenses through review of sales system in line with market environment

#### Promote cost improvement measures

·Electronic musical instruments: effect from reducing costs/distribution costs through size reductions

Previous product New product launched 2018 PX-160



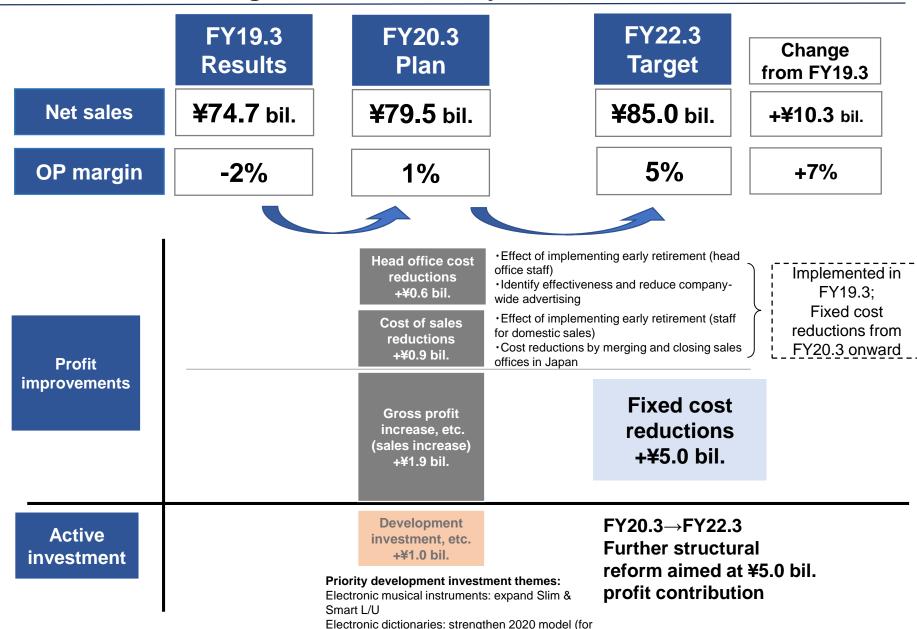


Product volume 57%

Packaging volume 75%



# Businesses Needing Better Profitability (Accomplishment of structural reform)

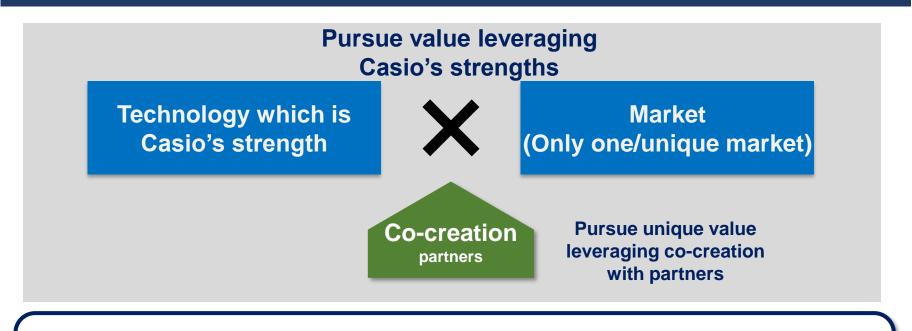




new school year)
Systems equipment: health management solutions (software)

### **Create New Businesses**

Create new markets with original technology that is unique to Casio, going back to our starting point of "Creativity and Contribution"



Casio's value proposition

Continuously creating the most familiar and important things for people's lifestyles



### **Create New Businesses**

loT

AI

Digiti-

zation

Casio technology strengths

Wearable technology

Printing technology

Camera technology

Light source technology

Sound source technology

Function algorithms

Market

Healthy Living (healthy lifestyles)

Maintain healthy mind and body without disease and help bring about an era of 100-year human life

Personalization (diversification of individuals)

Provide customized value for consumers' individual tastes and values

Digital Health (medical advancement)

Provide highly specialized clinical decision-making using AI

Safer Cities & Public (safe and secure urban infrastructure)

Build societies that prevent crimes, e.g., terrorism in divided societies

**Business themes** 

Provide optimum
"running experience"
matched to each
individual

(health and sports tech)

Provide optimum "beauty experience" matched to each individual (beauty tech)

Major cosmetics manufacturers

Co-creation

*asics* 

Support image diagnosis by physicians

(derma-toscopy camera) (image diagnosis support)

Imaging module business that realizes endpoint AI at ultrahigh speed and low electrical current consumption (imaging module)

Shinshu University

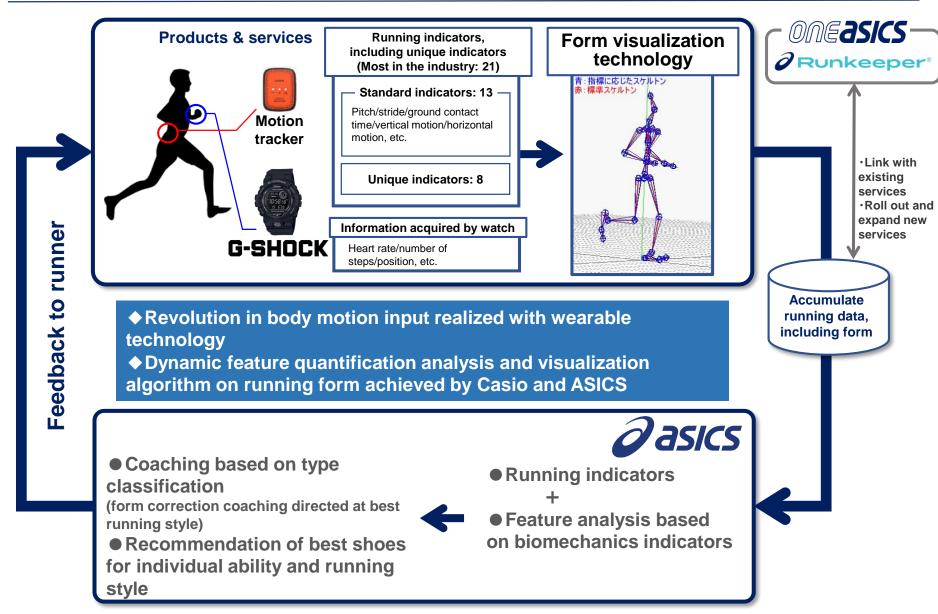
CHIBA UNIVERSITY



Co-creation partners



## **New Businesses** Running x digital: detailed explanation



Guidance on form leveraging ASICS' knowledge and proposal for shoes to suit individual ability



### New Businesses (create new markets through open innovation)

## To keep running fun, long and highly motivated

Core technology

Partner company

**Initiatives** 

**User field** 

**Sports** 

<u>Value</u> <u>Needs</u>

Service that fulfils personalized need to be healthy mentally and physically through the power of digital technology

Wearable

Wrist device

Multi-tracker

algorithm

Sensing technology

Movement

visualization technology

Sleep

identification

technology

AI/

**asics** 

### Running x digital

- Wearable revolution that is cool and does not spoil lifestyle
- Personal coaching that encourages efficient and fast running
- Easily personalized platform
- Al coaching that achieves injury prevention

### Walking x digital

- Coaching that maximizes the effects of walking, encourages correct walking style, and supports health age
- All coaching that encourages appropriate amount of walking

tech

Health

Exercise tech

# Fatigue (sleep) recovery x digital

- Coaching that encourages appropriate behavior aimed at "improving quality of sleep"
- System construction that supports conditioning through fatigue recovery

Healthcare tech

Easy and cool



# **New Businesses (create new markets through open innovation)**

#### Provide optimum beauty experience to suit every individual Value Core **Needs** technology **Initiatives User field** Partner company Services that support beauty with new Camera digital beauty experience personalized Skin through the power of digital Skincare photography tech **Modules NEW Beauty x digital Printing** Provide skincare experience based **Beauty** Skin **Major cosmetics** on personal skin diagnosis to stay manufacturers Make up **Nails** always young tech **NEW** Cosmetic advice to become who you want to be and experience current AI/ make up trends through virtual algorithm reality Skin Only diagnosis New nail experience to empower and digital Nail tech Skin and motivate women moles Skin synthesis

CASIO

#### New Businesses (dermatoscopy camera and image diagnosis support system)

◆ Market expansion in Japan

(number of physicians/dentists: approx. 400,000)

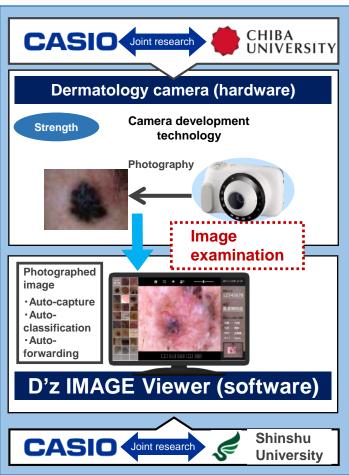
Architecture, building

and industry

◆ Market expansion outside Japan

\*released by Ministry of Health, Labour and Welfare, 2018

Start with image diagnosis and expand to diagnostic support using AI as next step



- •Expand field through base camera
- Strengthen functions as dedicated equipment (close ups/lighting)



Dermatology and plastic surgery



Dentistry and oral surgery





Surgery and

otorhinolaryngology

**Beauty and skincare** 

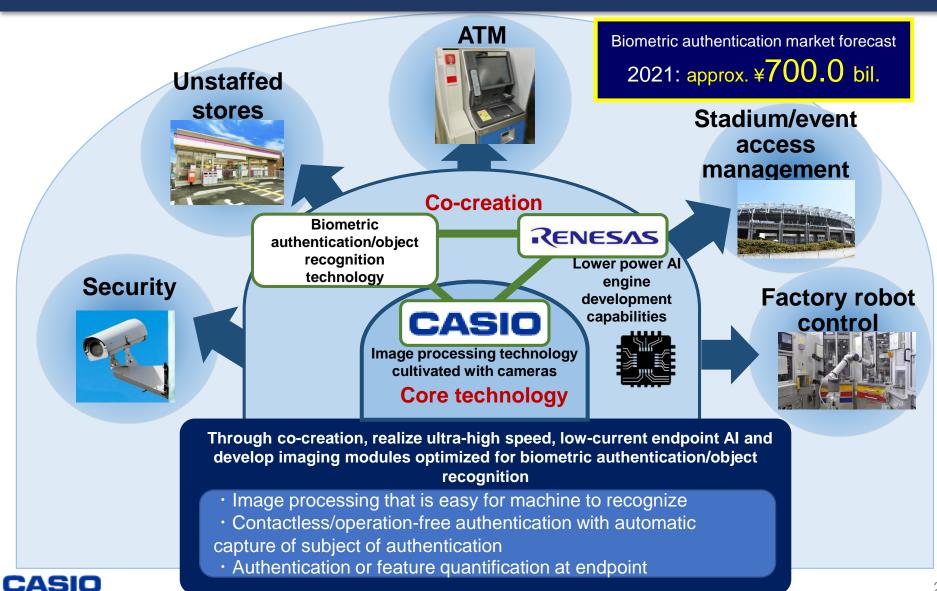
**Skincare** 

Internal medicine

and paediatrics

# New Businesses (imaging module business)

Imaging module business that realizes ultra-high speed, low-current endpoint Al



#### **Build Management Base to Enhance Medium-to-Long Term Corporate Value**

# Manage ment

Execution

# Ensure supervision of Medium-Term Management Plan to maximize corporate value

**Board of Directors** 

Audit & Supervisory
Committee

- Strengthen governance
- Percentage of Outside Directors:
   FY19.3 29% → FY20.3 38%

#### Ensure business management based on "medium-to-long term focus," "business focus," and "function focus" **Medium-Term Management Plan** calculators musical instruments Systems equipment **Timepieces** Business Development Center (new businesses) Clarify responsibility for "business focus" in seven areas **Clarify Development** responsi-**Division** bility for "function **Sales Division** focus" in three areas **Head Office**

# **Activate Organizations and Human Resources**

Build organization in line with changes in business environment

# Optimize performance by streamlining organization and promoting young people

	FY19.3 → FY20.3
Streamline number of departments	11% reduction
Recruit young managers (Average age of division general managers and dept. general managers)	Division general managers – 2 years/ Department general managers – 3 years

#### ■ Acquire career human resources with advanced expertise

Digital marketing	Global	AI, IoT	E-commerce
marketing			

Build next generation development environment

Reform job satisfaction

#### **■ Build next-generation development environment**

- ·Establish an ideal monozukuri environment by rebuilding Hamura R&D Center
- •Reform "work-style" to promote innovation and create "sites for co-creation"

Work-style: place, space, and hours

Sites for co-creation: stimulate internal and external communication

#### ■ Create innovative and dynamic workplaces

- ·Work-style reform/activate workplaces
- ·Develop dynamic human resources with strong challenging spirit

Achieve Medium-Term Management Plan by integrating top-down and bottom-up approaches



# **Cash Allocation Policy**

While making growth investment the top priority for cash generated, Casio's dividend policy is to maintain stable dividends, taking into account the balance with financial results

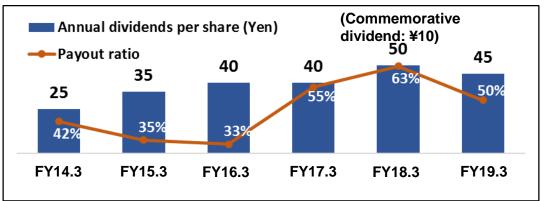
	64 <sup>th</sup> term - 66 <sup>th</sup> term (FY20.3 - FY22.3)
Growth investment	Allocate strategic funding with sustainable growth of corporate value as the top priority
Dividend policy	■ Payout ratio: 40% level ■ Dividend on equity ratio (DOE): 5% level

Order of priority

**Share buybacks** 

Treat long-term reserve funds with flexibility and agility in accordance with market environment

#### **Dividend performance**





# **Optimum Capital Structure**

# While ensuring financial stability, Casio aims to lower capital costs and continually enhance ROE

	FY19.3 results	FY22.3 plan
ROE	10.6%	Around 13%
Equity ratio	59.2%	Around 60%
D/E ratio	0.33 times	0.4 times or lower



# **CSR Management Policy**

# Casio's contributions to building sustainable societies

#### Contribute to SDGs through business

- Aim for 90% sales ratio of environmentallyfriendly products by FY26.3 (Casio Green Star products)
- •FY19.3 (results) Green Star product ratio: 72%





















# **END**



Earnings estimates and forward-looking statements in this document are forecasts determined based on currently available information and do not include potential risks and uncertainties.

Consequently, various factors could cause actual earnings to differ.